Scrum Master Certified (SMC™) Course Outline

Course Overview

Scrum Master Certified (SMC™) professionals are facilitators who ensure that the Scrum Team is provided with an environment conducive to completing the project successfully. The Scrum Master guides, facilitates, and teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensure that Scrum processes are being followed. Successful candidates will be awarded the Scrum Master Certified (SMC™) certification by SCRUMstudy after passing the certification exam.

Course Details

Public Classes (14 contact hours)	Public Live, Virtual Classes, 9:00 to 5:00 Eastern • April 24-25, 2025 • September 4-5, 2025 **Various options and dates available for private classes. Call us!**
Class Duration	2 days (14 contact hours)
Course Materials Provided	Student manual, online resources, electronic files, **and exam voucher**
Course Price	$1,595 per participant. Special group pricing available. • $200 early enrollment discount (five weeks prior to the class) • $200 U.S. military discount (cannot be combined with early enrollment) Contact us (brian@pinnacleprodev.com) for discounts that apply to you.
PMI Course Number; PDUs	PPD6022; 14 PDUs

Prerequisites

Experience working on traditional project teams or agile project teams in any capacity helpful but not required.

Instructors

We hand pick our instructors to ensure you receive a top-quality educational experience. Some of our instructors have over 20 years of experience in the field, as well as years of adult education experience. We require that our instructors have a minimum of 10 years of experience in the subject matter they deliver, as well as at least three years of adult education classroom experience. Your training class is only as good as your instructor.

Our founder, Brian Salk, PhD, PMP®, PMI-ACP®, personally hires and trains all of our instructors. Our instructors attend Dr. Brian's intensive train-the-trainer session, designed to help instructors deliver effective, interactive, and informative training sessions that are tailored to the unique learning styles of adult students. Dr. Brian's highly interactive teaching style is based on proven educational theory and over 30 years of practice. He has won the prestigious Worldwide Excellence in Training award four times.

Pinnacle Professional Development, LLC
www.pinnacleprodev.com
37510 Sienna Oaks Drive
New Baltimore, MI 48047
For sales information, contact Brian Salk, PhD 586-295-2519; brian@pinnacleprodev.com

Learning Resources

Online Resources

- Comprehensive Videos
- Case Studies
- E-copy of SBOK Guide
- Important terms and concepts
- VMEdu Mobile App

Exam Format

- Multiple Choice
- 100 questions per exam
- One mark awarded for every right answer
- No negative marks for wrong answers
- 120 minutes duration
- Proctored online exam.

SCRUMstudy reports that 93% of participants pass this exam. If needed, you have up to **three** attempts to pass your exam at **no additional charge**.

PINNACLE
PROFESSIONAL DEVELOPMENT, LLC

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Lesson 1: Introduction
- Overview of Scrum
- Why Use Scrum?
- Scrum vs. Traditional Project Management

Lesson 2: Principles
- Roles Guide
- Empirical Process Control
- Collaboration
- Value-based Prioritization
- Time-boxing
- Iterative Development

Lesson 3: Organization
- Product Owner
- Scrum Master
- Scrum Team
- Leadership Styles

Lesson 4: Business Justification
- Value-Driven Delivery
- The Importance of Business Justification
- Continuous Value Justification
- Confirm Benefits Realization

Lesson 5: Quality
- Quality Defined
- Acceptance Criteria and the Prioritized Product Backlog
- Plan-Do-Check-Act (PDCA) Cycle

Lesson 6: Change
- Overview: Unapproved and Approved Change Requests
- Change in Scrum
- Integrating Change
- Change in Portfolios and Programs
- Scrum vs. Traditional Project Management

Lesson 7: Risk
- What is Risk?
- Risk Management Procedure
- Minimize Risks through Scrum
- Risks in Portfolio and Programs
- Scrum vs. Traditional Project Management

Lesson 8: Scrum Life Cycle
- Initiate Processes
- Plan and Estimate Processes
- Implement Processes
- Review and Retrospect Processes
- Release Processes

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