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## Scrum Master Certified (SMC™) Course Outline

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### Course Overview

Scrum Master Certified (SMC™) professionals are facilitators who ensure that the Scrum Team is provided with an environment conducive to completing the project successfully. The Scrum Master guides, facilitates, and teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensure that Scrum processes are being followed. Successful candidates will be awarded the Scrum Master Certified (SMC™) certification by SCRUMstudy after passing the certification exam.

### Course Details

Class Duration	2 days (14 contact hours)
Course Materials Provided	Student manual, online resources, and electronic files
Course Price	\$1,395 per participant. Special group pricing available.
PMI Course Number; PDUs	PPD6022; 14 PDUs

### Prerequisites

Experience working on traditional project teams or agile project teams in any capacity helpful but not required.

### Instructors

We hand pick our instructors to ensure you receive a top-quality educational experience. Some of our instructors have over 20 years of experience in the field, as well as years of adult education experience. We require that our instructors have a minimum of 10 years of experience in the subject matter they deliver, as well as at least three years of adult education classroom experience. Your training class is only as good as your instructor.

Our founder, Brian Salk, PhD, PMP®, PMI-ACP®, personally hires and trains all of our instructors. Our instructors attend Dr. Brian's intensive train-the-trainer session, designed to help instructors deliver effective, interactive, and informative training sessions that are tailored to the unique learning styles of adult students. Dr. Brian's highly interactive teaching style is based on proven educational theory and over 30 years of practice. He has won the prestigious Worldwide Excellence in Training award four times.

Pinnacle Professional Development, LLC

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### Lesson 1: Introduction

- Overview of Scrum
- Why Use Scrum?
- Scrum vs. Traditional Project Management

### Lesson 2: Principles

- Roles Guide
- Empirical Process Control
- Collaboration
- Value-based Prioritization
- Time-boxing
- Iterative Development

### Lesson 3: Organization

- Product Owner
- Scrum Master
- Scrum Team
- Leadership Styles

### Lesson 4: Business Justification

- Value-Driven Delivery
- The Importance of Business Justification
- Continuous Value Justification
- Confirm Benefits Realization

### Lesson 5: Quality

- Quality Defined
- Acceptance Criteria and the Prioritized Product Backlog
- Plan-Do-Check-Act (PDCA) Cycle

### Lesson 6: Change

- Overview: Unapproved and Approved Change Requests
- Change in Scrum
- Integrating Change
- Change in Portfolios and Programs
- Scrum vs. Traditional Project Management

### Lesson 7: Risk

- What is Risk?
- Risk Management Procedure
- Minimize Risks through Scrum
- Risks in Portfolio and Programs
- Scrum vs. Traditional Project Management

### Lesson 8: Scrum Life Cycle

- Initiate Processes
- Plan and Estimate Processes
- Implement Processes
- Review and Retrospect Processes
- Release Processes