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## Scrum Product Owner Certified (SPOC™) Self Paced Course Outline

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### Course Overview

The Product Owner represents the interests of the stakeholder community to the Scrum Team. The Product Owner is responsible for ensuring clear communication of product or service functionality requirements to the Scrum Team, defining Acceptance Criteria, and ensuring those criteria are met. The Product Owner must always maintain a dual view. He or she must understand and support the needs and interests of all stakeholders, while also understanding the needs and workings of the Scrum Team.

### Course Details

Class Duration	Self-paced learning; approximately 14 contact hours
Course Materials Provided	Student manual, online resources, and electronic files
Course Price	\$445 per participant. Special group pricing available.
PMI Course Number; PDUs	PPD6023; 14 PDUs

### Prerequisites

Experience working on traditional project teams or agile project teams in any capacity helpful but not required.

### Learning Resources

#### Online Resources

- Comprehensive Videos
- Case Studies
- E-copy of SBOK Guide
- Important terms and concepts
- VMEdU Mobile App

Please note: you will receive access to your online resources **within one business day** of placing your order.

### Printed Materials

- Scrum Body of Knowledge (SBOK™ Guide), which is the definitive guide for Scrum
- SPOC™ student workbook
- SPOC™ case study booklet
- SPOC™ One Pager
- Scrum estimation cards

Please note: based on COVID circumstances, it can take **up to two weeks** to receive your printed materials.

Pinnacle Professional Development, LLC

[www.pinnacleprodev.com](http://www.pinnacleprodev.com)

37510 Sienna Oaks Drive

New Baltimore, MI 48047

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## Exam Format

140 multiple choice questions

180 minutes duration

Proctored online exam

One mark awarded for every right answer

No negative marks for wrong answers

e-Certificate

SCRUMstudy reports that 93% of participants pass this exam. If needed, you have up to **three** attempts to pass your exam at **no additional charge**.



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### Lesson 1: Introduction

- Overview of Scrum
- Why Use Scrum?
- Scrum vs. Traditional Project Management

### Lesson 2: Principles

- Roles Guide
- Empirical Process Control
- Collaboration
- Value-based Prioritization
- Time-boxing
- Iterative Development

### Lesson 3: Organization

- Roles Guide
- Product Owner
- Scrum Master
- Scrum Team
- Scrum in Projects, Programs, and Portfolios
- Leadership Styles
- Popular HR Theories and their Relevance to Scrum

### Lesson 4: Business Justification

- Value-Driven Delivery
- The Importance of Business Justification
- Business Justification Techniques
- Continuous Value Justification
- Confirm Benefits Realization
- Scrum vs. Traditional Project Management

### Lesson 5: Quality

- Quality Defined
- Acceptance Criteria and the Prioritized Product Backlog
- Quality Management in Scrum

### Lesson 6: Change

- Overview: Unapproved and Approved Change Requests
- Change in Scrum
- Integrating Change

### Lesson 7: Risk

- What is Risk?
- Risk Management Procedure

### Lesson 8: Scrum Life Cycle

- Initiate Processes
- Plan and Estimate Processes
- Implement Processes
- Review and Retrospect Processes
- Release Processes