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## Scrum Master Certified (SMC™) Self Paced Course Outline

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### Course Overview

Scrum Master Certified (SMC™) professionals are facilitators who ensure that the Scrum Team is provided with an environment conducive to completing the project successfully. The Scrum Master guides, facilitates, and teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensure that Scrum processes are being followed. Successful candidates will be awarded the Scrum Master Certified (SMC™) certification by SCRUMstudy after passing the certification exam.

### Course Details

Class Duration	Self-paced learning; approximately 14 contact hours
Course Materials Provided	Student manual, online resources, and electronic files
Course Price	\$445 per participant. Special group pricing available.
PMI Course Number; PDUs	PPD6022; 14 PDUs

### Prerequisites

Experience working on traditional project teams or agile project teams in any capacity helpful but not required.

### Learning Resources

#### Online Resources

- Comprehensive Videos
- Case Studies
- E-copy of SBOK Guide
- Important terms and concepts
- VMEdU Mobile App

Please note: you will receive access to your online resources **within one business day** of placing your order.

### Printed Materials

- Scrum Body of Knowledge (SBOK™ Guide), which is the definitive guide for Scrum
- Scrum Master Certified (SMC™) student workbook
- Scrum Master Certified (SMC™) case study booklet
- Scrum process chart
- Scrum estimation cards

Please note: based on COVID circumstances, it can take **up to two weeks** to receive your printed materials.

Pinnacle Professional Development, LLC

[www.pinnacleprodev.com](http://www.pinnacleprodev.com)

37510 Sienna Oaks Drive

New Baltimore, MI 48047

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## Exam Format

- Multiple Choice
- 100 questions per exam
- One mark awarded for every right answer
- No negative marks for wrong answers
- 120 minutes duration
- Proctored online exam.

SCRUMstudy reports that 93% of participants pass this exam. If needed, you have up to **three** attempts to pass your exam at **no additional charge**.



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### Lesson 1: Introduction

- Overview of Scrum
- Why Use Scrum?
- Scrum vs. Traditional Project Management

### Lesson 2: Principles

- Roles Guide
- Empirical Process Control
- Collaboration
- Value-based Prioritization
- Time-boxing
- Iterative Development

### Lesson 3: Organization

- Product Owner
- Scrum Master
- Scrum Team
- Leadership Styles

### Lesson 4: Business Justification

- Value-Driven Delivery
- The Importance of Business Justification
- Continuous Value Justification
- Confirm Benefits Realization

### Lesson 5: Quality

- Quality Defined
- Acceptance Criteria and the Prioritized Product Backlog
- Plan-Do-Check-Act (PDCA) Cycle

### Lesson 6: Change

- Overview: Unapproved and Approved Change Requests
- Change in Scrum
- Integrating Change
- Change in Portfolios and Programs
- Scrum vs. Traditional Project Management

### Lesson 7: Risk

- What is Risk?
- Risk Management Procedure
- Minimize Risks through Scrum
- Risks in Portfolio and Programs
- Scrum vs. Traditional Project Management

### Lesson 8: Scrum Life Cycle

- Initiate Processes
- Plan and Estimate Processes
- Implement Processes
- Review and Retrospect Processes
- Release Processes